

# **Allstate Motor Club Roadside Assistance for T-Mobile SyncUP DRIVE FAQs**

## **What are the benefits that I get from Allstate Motor Club roadside assistance?**

Services include Fuel delivery (not the cost of fuel), lockout service, battery boost, tire change, tow and emergency travel expense. For full details of what is included please visit [www.roadside.com/tmobile](http://www.roadside.com/tmobile)

## **Are there limits to what is covered under roadside assistance and if so what are they?**

Yes, some of the benefits have limits on incidences or value. Please see Allstate Motor Club for a benefit details, exclusions, and limits. [www.roadside.com/tmobile](http://www.roadside.com/tmobile)

First, there has to be an OBD port for the SyncUP DRIVE to be installed in. Motorcycles don't have these and are therefore not eligible. To determine if your vehicle is compatible, check out the vehicle compatibility tool: [http://my.moj.io/utility/obd\\_locator/vehicle-compatibility.html?brand=tmobile&device=zte&lan=en](http://my.moj.io/utility/obd_locator/vehicle-compatibility.html?brand=tmobile&device=zte&lan=en)

Please see Allstate Motor Club for further benefit details and exclusions. [www.roadside.com/tmobile](http://www.roadside.com/tmobile)

## **Do I have to be the owner of the vehicle that the SyncUP Drive is in to get roadside assistance?**

No, if someone else owns the vehicle but has opted to provide you a SyncUP DRIVE device in that vehicle, then the vehicle is covered.

## **What is the contact information for more questions?**

FOR 24-HOUR TOLL-FREE EMERGENCY ROAD SERVICE- Call 1-866-746-4821

FOR CUSTOMER SERVICE- Please go to [www.roadside.com/tmobile](http://www.roadside.com/tmobile) for more details.